

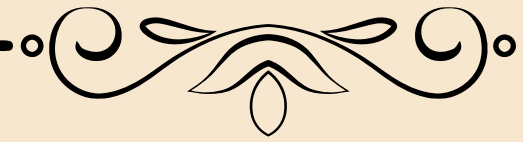


ACCADEMIA ITALIANA  
**YACHT ETIQUETTE**  
A BRAND OF DE FELICE

*The luxury of knowing*

# *Yacht Etiquette*

THE ACADEMY



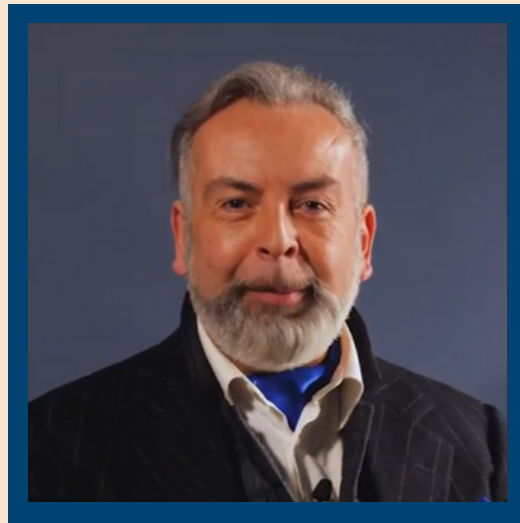
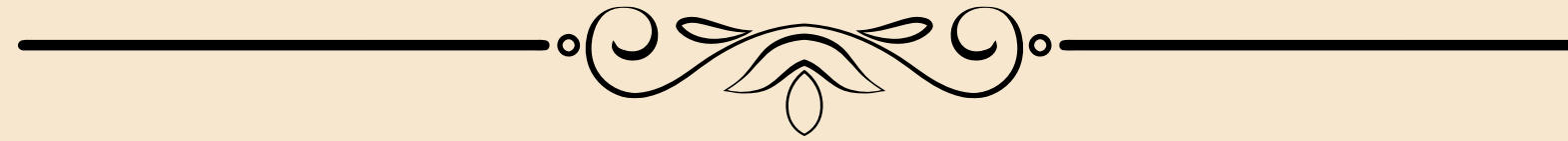
Our courses aim to train a complete, competent, elegant professional figure, appropriate in behaviour and sensitive to the needs of the guest.

The contents covered provide participants, in addition to technical tools, with the transversal skills needed to develop attention, sensitivity and "an impeccable eye for detail", in order to anticipate the requests of the owner and his guests.



# *Yacht Etiquette*

## THE INSTRUCTORS



**STEFANO AGNOLONI**



**SIMONE VERGAMINI**



**SUSI FRANCHI**



**LEONARDO TADDEI**



**GIUSEPPE MOTTOLA**



**TOMMASO LOSAVIO**



**CRISTINA GIUNTOLI**



**ULRICH KOHLMANN**



# *Yacht Etiquette*

## THE COMPLETE COURSE



The secrets of perfect 7-star service.

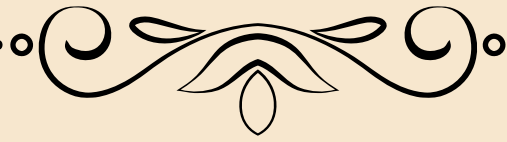
In the course, we introduce the fundamental themes of service, starting with the cleanliness of the rooms and precious elements, moving on to floral decorations, mise en place and the management of drinks and spirits, with a special focus on traditional elements that obviously cannot be forgotten, and on the more innovative and trendy ones in etiquette.

At the same time, students are offered techniques and methodologies for managing relations with colleagues and life on board, useful for better satisfaction of both the client and the operator involved.

A world that is summed up in 96 hours of lessons with selected and prestigious lecturers, who open the doors to the profession of interior crew on board and beyond.

# *Yacht Etiquette*

THE ADVANCED COURSE



This is the next step after the complete course, to reach professional roles of greater responsibility, developing excellent skills through the in-depth study of content essential for your professional success on board, with quality features that will not escape the demanding eye of your shipowners.



ACCADEMIA ITALIANA  
**YACHT ETIQUETTE**  
A BRAND OF DE FELICE



# *Yacht Etiquette*

THE ON DEMAND COURSE



Accademia Italiana Yacht Etiquette is available in an ON DEMAND version, with customisation of the training course in terms of both content and duration.

Contact us to receive a customised version of the programme and a tailor-made quotation!



ACCADEMIA ITALIANA  
**YACHT ETIQUETTE**  
A BRAND OF DE FELICE